

LIFT AIRCRAFT

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Site Lead / Flight Instructor

Overview

This is an opportunity to unlock the exhilarating joy of personal flight for the general public.

LIFT Aircraft has developed a unique 18-rotor electrical-vertical-takeoff-and-landing (eVTOL) manned ultralight aircraft, piloted by one person after about an hour of training.

Our initial market is experiential entertainment, with customer operations launching throughout the U.S. in 2024. We have waitlists of thousands of people who are ready to train and pilot our aircraft and we're seeking uniquely capable team members to make that happen.

About the role

This role is as much Camp Counselor/ Coach as it is Instructor. Qualified candidates must love teaching and interacting with the public, while also possessing the skill and experience required to maintain safe flight practices. Your interaction with customers will make a lasting impression on their flight experience. Travel will be required (50%+) as we initiate our U.S. touring operations.

This role will also act as the Flight Operations Site Lead. You will manage site personnel and oversee daily operations to ensure safe and effective customer flights and an outstanding customer experience. Qualified candidates have previously demonstrated leadership in customer service/experience, flight operations, or similar roles.

Team members who excel are self-motivated, work cooperatively, and are excited to get involved in all aspects of the business. Where there is work to be done, they pitch in and help. This is a get-your-hands-dirty-and-love-it kind of job.

Job Duties

- Lead Flight Operations teams on-site to meet business objectives including customer operations
- Train and evaluate customer pilots for the operation of HEXA aircraft
- Communicate with customer pilots, providing ground support during flight
- Evaluate effectiveness of operations and report to leadership
- Make recommendations to leadership based on observation and evaluation
- Assist with new documentation creation (operation, and troubleshooting manuals and checklists)

Requirements

- Previous leadership over safety-critical operations
- Extensive experience with professional manned/unmanned aircraft operations
- Experience giving instruction and evaluating student readiness
- Ability to create professional documentation
- Willing and able to operate HEXA aircraft from onboard, including meeting current weight restrictions (body mass less than 235lbs)
- Ability to maintain FAA Basic Medical or greater
- Ability to lift 50+ lbs
- Open to various shift hours
- Reliable transportation
- Ability to travel within the US (50% +), and internationally

Bonus points for:

- Familiarity with UAV autopilot setup and tuning across multiple platforms
- FAA fixed wing or rotor aircraft pilot's license
- Part 107 sUAS certificate
- Experience building multirotor drones and working knowledge of drone system components
- Proficiency in Google Docs and Drive
- Proficiency using Slack
- Experience using Smartsheets or comparable project management applications

Supervisor: Director of Flight Operations / Chief Pilot

Compensation

Compensation starts at \$70k plus benefits

Benefits include health, vision, dental, and 401k matching

For this job it is MANDATORY that you live in Central Texas. There is no remote work option. Relocation may be possible for the right candidate.